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- Describes how these different players have contributed to the evolution of competition in the

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- Includes many facets of the airline industry not covered elsewhere in any single book, for example, safety and security, labor relations and environmental impacts of aviation
- Highlights recent developments such as changing airline business models, growth of emerging airlines, plans for modernizing air traffic management, and opportunities offered by new information technologies for ticket distribution
- Provides detailed data on airline performance and economics updated through 2013

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