

# [PDF] Uplifting Service: The Proven Path To Delighting Your Customers, Colleagues, And Everyone Else You Meet

**Ron Kaufman - pdf download free book**

---

**Books Details:**

Title: Uplifting Service: The Proven

Author: Ron Kaufman

Released: 2012-08-07

Language:

Pages: 318

ISBN: 0984762507

ISBN13: 978-0984762507

ASIN: 0984762507



**[CLICK HERE FOR DOWNLOAD](#)**

---

**pdf, mobi, epub, azw, kindle**

**Description:**

**Review** "Ron Kaufman has pinpointed a massive wound in society, and offers a strategy on how to uplift the world around us. For mankind, it's transformational. For business, it's a clean and clear path to a sustainable competitive advantage. This book is long overdue, and will certainly create a legendary shift." --**Thomas Moran**, Director, Customer and Partner Experience, Microsoft Operations

"Uplifting Service is a much needed breath of fresh air for our troubled times. Service authority Ron Kaufman has distilled his global perspective into a blue print for delighting customers. This is a critical skill now that social media has amplified customer's voices many times over. If you have customers you must read this now." --**Stephen M. R. Covey and Greg Link**, Bestselling Authors of Smart Trust

"Read this book, apply the steps. Watch your culture transform and your perspective on service change forever. Ron Kaufman has unlocked the mystery of service. Get ready for a magnificent journey into a new world." --**Marshall Goldsmith**, Bestselling Author of What Got You Here Won't Get You There

"Uplifting Service gets to the bottom of what every great business should be, and then uplifts it. Ron's message is timely and the architecture he provides for building a service culture is timeless. This is a necessary book for every business." --**Ann Rhodes**, Executive Vice President of Jet Blue and Bestselling Author of Built on Values

"Uplifting Service is one book every leader must read and every service provider should embrace as their guide. Read it, apply it, and then recommend your customers read it. This book will immediately elevate the value of your relationships. I have witnessed and walked on this proven path and have seen the results that follow. Now is the right time for you and your customers to experience this uplifting transformation as well." --**Jagdish Ramaswamy**, Chief Quality Officer, Wipro

"When it comes to delivering world class service, Ron Kaufman understands two things. First, providing exemplary service is an organization-wide, all hands process, not just smiles over the phone or isolated heroics. Second, he understands how to help organizations internalize this service paradigm until it becomes part of their DNA and their customer loyalty soars. In Uplifting Service, Ron provides a proven and practical roadmap for making this happen." --**Richard Whiteley**, Bestselling Author of Customer Driven Growth

"Uplifting Service reveals the 'big picture' and the power of service today. Ron Kaufman gives every company the tools to build a client base of Raving Fans!" --**Ken Blanchard**, New York Times Bestselling Author of The One Minute Manager and Gung Ho!

"I've seen the corporate landscape evolve. And I've seen many aspects remain static - unchanged but not unchangeable. Ron Kaufman shows us how we can evolve with his book, Uplifting Service. This is the ultimate goal: to elevate and rise above yesterday." --Warren Bennis, Bestselling Author of Still Surprised: Memoir of a Life in Leadership

"In Uplifting Service, Ron Kaufman convincingly reveals why the right kind of service can transform your business, and he also provides a detailed and easy-to-follow blueprint. Every CEO, manager and employee who provides service to others should not only read this book, but use it as an ongoing reference." --Adrian Gostick and Chester Elton, Bestselling Authors of The Carrot Principle and All In

**About the Author Ron Kaufman**, the founder of UP! Your Service, is the world's premiere thought-leader, educator, and motivator for uplifting customer service and building service cultures.

Ron is a columnist at Bloomberg Businessweek and he has been featured in The Wall Street Journal, The New York Times, and USA Today. With powerful insights from working with clients all over the world in every major industry for more than two decades, Ron is an inspiration to leaders and managers in his high-content, high-energy speeches and impactful, interactive workshops. He is

rated one of the world's Top 25 Who's Hot speakers by Speaker Magazine. Ron is passionately committed to uplifting the spirit of service worldwide.

---

- Title: Uplifting Service: The Proven Path to Delighting Your Customers, Colleagues, and Everyone Else You Meet
  - Author: Ron Kaufman
  - Released: 2012-08-07
  - Language:
  - Pages: 318
  - ISBN: 0984762507
  - ISBN13: 978-0984762507
  - ASIN: 0984762507
-